

FREE & CHARITABLE CLINICS & PHARMACIES 2024 FACT SHEET



5.7 MILLION Patient Visits - **1.7 MILLION** Unduplicated Patients
682,000 New Patients - **1,400** Clinics/Pharmacies
190,000 Volunteers (including **73,000** clinical) - **14,500** Staff

- **81%** of organizations reported seeing an **increase** in patients inquiring about care in the past year
- **82%** of patients were **uninsured**, **63%** of patients were **employed**
- **65%** of clinics/pharmacies have an operating budget of **\$500,000 or less**
- **16%** of organizations have a **mobile unit** to provide care
- **87%** of organizations use an **EHR/EMR System**
- **47%** of organizations have an **on-site pharmacy/dispensary**
- **80%** of organizations screen patients for **social determinants of health**



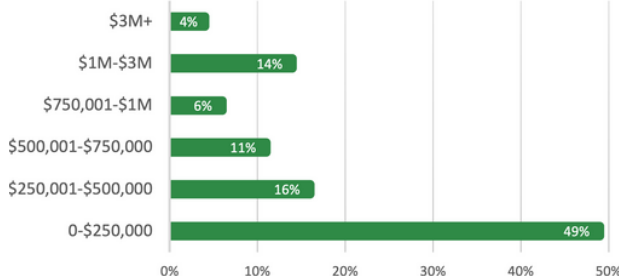
Types of Organizations:

- 72% - Free Clinic
- 10% - Charitable Clinic
- 10% - Hybrid Clinic
- 6% - Student-Run Clinic
- 1% - Stand-Alone Free/Charitable Pharmacy
- 1% - FQHC, FQHC Look-Alike or HRSA-designated Rural Health Clinic

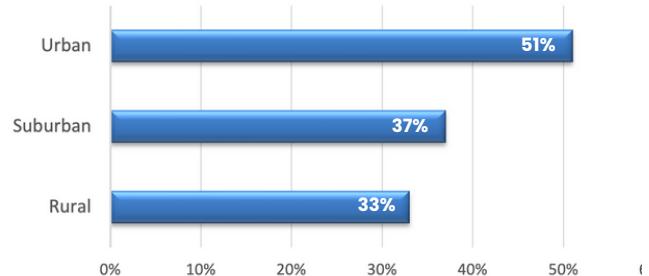
SERVICES OFFERED (on-site)

- Primary Care - 78%
- Health Education - 78%
- Referrals - 74%
- Medication Access (Rx) - 73%
- Mammogram Referrals - 73% (on & off-site)
- Labs - 57%
- Translation Services - 56%
- Women's Health - 54%
- Vaccinations - 54%
- Mental Health - 52%
- Case Management - 50%
- Telehealth - 50%
- Acute Care - 49%
- Dietitian/Nutrition - 43%
- Dermatology - 41%
- STI/STD Testing - 40%
- Social Services - 36%
- Dental - 33%
- Vision - 22%
- Specialty Care - 31%
- Pediatric - 24%

OPERATING EXPENSES/BUDGET



ORGANIZATION LOCATIONS



National Association of Free & Charitable Clinics (NAFC)

www.nafcclinics.org info@nafcclinics.org

1800 Diagonal Road Suite 600, Alexandria, VA 22314

** 2023 NAFC
Member Data **