



## Annual Data Survey Results

# FCOM & NAFC Survey Data

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Data requested from 51 MI clinics

- 23 Clinics responded (45%)
  - Last year 27 responses, 56%
  - Annual survey is the only data used to measure our collective impact in Michigan

All data is from 2021 Service Activity

- Patients Served, Staff and Volunteer totals are projections based on responses received and represent 48 clinics & 3 referral agencies



# Clinic Types

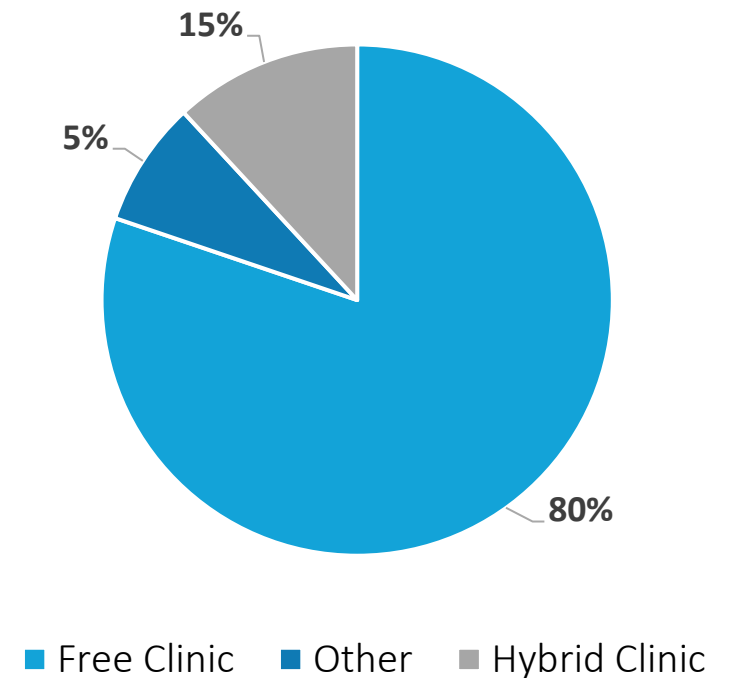
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**Free Clinics** do not charge any fees or bill any third-party payers (Medicaid, Medicare, etc.)

**Hybrid Clinics** do not charge patient fees but **do** bill third party payers

**Other** may include charitable clinics that charge a fee, referral orgs, etc.

**Clinic Type Results**



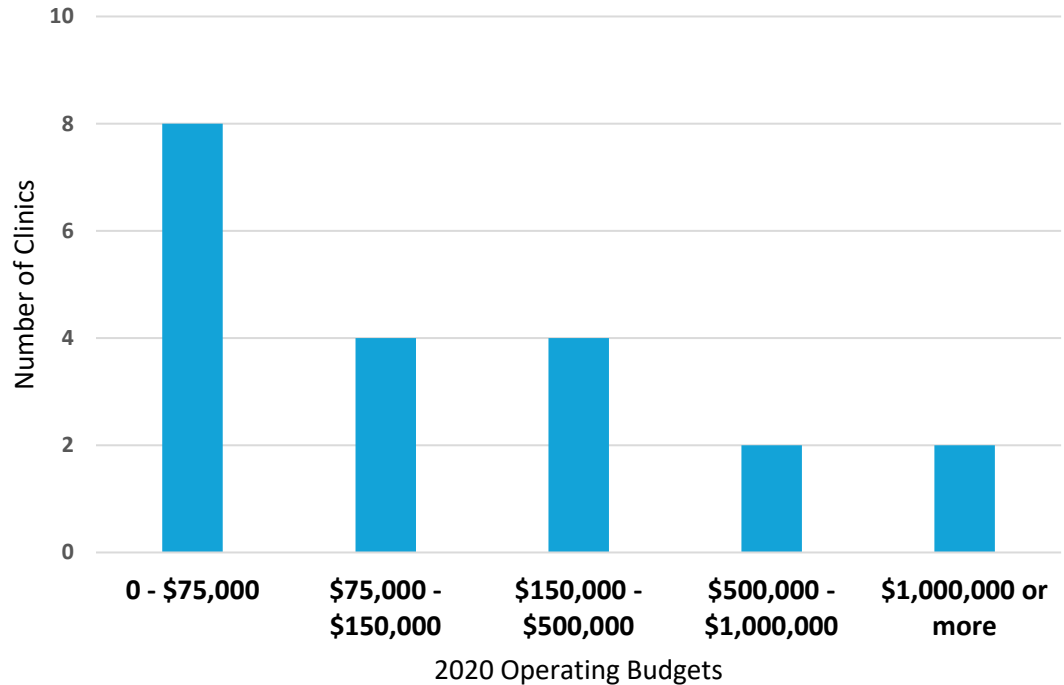
# Clinic Operating Costs

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60% of clinics have operating budgets **below \$150,000**

\*40% have budget less than \$75,000

2021 Clinic Budget Results



# Services Provided

	<b>95%</b> of clinics offer some <b>RX Assistance</b>		<b>65%</b> of clinics offer <b>Immunizations</b>
	<b>87%</b> of clinics offer <b>Lab Services</b>		<b>52%</b> of clinics offer <b>Dental</b>
	<b>78%</b> of clinics offer <b>Primary Care</b>		<b>43%</b> of clinics offer <b>Specialty Care</b>
	<b>78%</b> of clinics offer <b>Health Education</b>		<b>43%</b> of clinics offer <b>Imaging</b> (x-ray, MRI, CT)
	<b>70%</b> of clinics offer <b>Mental Healthcare</b>		<b>35%</b> of clinics offer <b>Vision</b>
	<b>65%</b> of clinics offer <b>Case Management</b>		<b>39%</b> of clinics offer <b>Dietician/Nutrition</b>

\*Largest increases - Mental Health & Case Management over 25% increase

# Patients Served

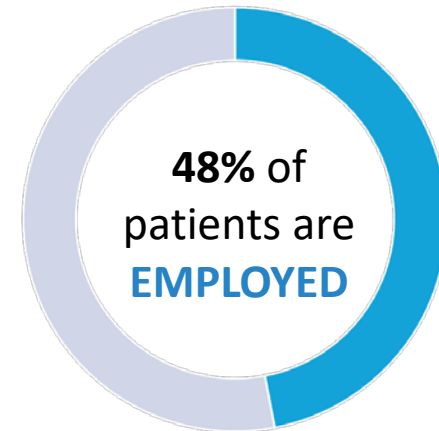
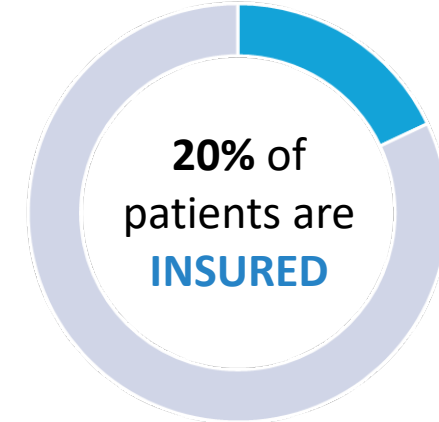
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In 2021, Michigan Clinics:

- Served **26,500** individual patients
- Provided **82,500** visits
- Enrolled **10,100** new patients

\*40% of clinics reported an increase in patient care from previous year

\*Majority remained same, few decreases reported



# Staff and Volunteers

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Free clinics rely on a network of over **2,250** volunteers

- **1,775 medical** volunteers (32/clinic on average)
- **478 non-medical** volunteers (10/clinic on average)

On average, clinics have only **4** paid staff members



# Current Needs

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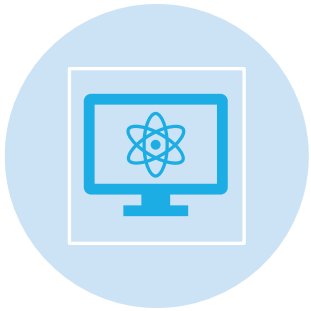
-  Medical Volunteers
-  Marketing and Public Relations Resources
-  Funding Sources
-  Referral Options
-  Specialty Care
-  Administrative Volunteers



# COVID-19

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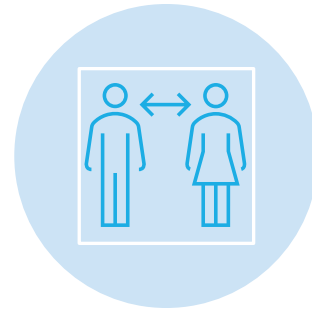
All clinics maintain modified operations due to **COVID 19**:



MOST CONTINUE TO OFFER  
TELEMEDICINE VISITS FOR  
PATIENTS AND/OR PROVIDERS



SYMPTOM SCREENINGS PRIOR  
TO CLINIC ENTRY



SOCIAL DISTANCING



MASKS WORN DURING  
PATIENT VISITS

# COVID-19 Cont.

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Most clinics direct patients to community testing-sites

- **40%** provide on-site testing

Most clinic direct patients to community vaccination-sites

- **25%** provide on-site vaccinations



Thank You!

Take the survey if you haven't: <https://bit.ly/3N2kpQW>

Contact me with questions: Jeff Compagner  
[jcompagner@hfhclinic.org](mailto:jcompagner@hfhclinic.org)

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