



15 Things You Need to Know

Nicole Lamoureux

National Association of Free and Charitable Clinics

DEAR WORLD



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**THANK YOU and
HAPPY ANNIVERSARY**

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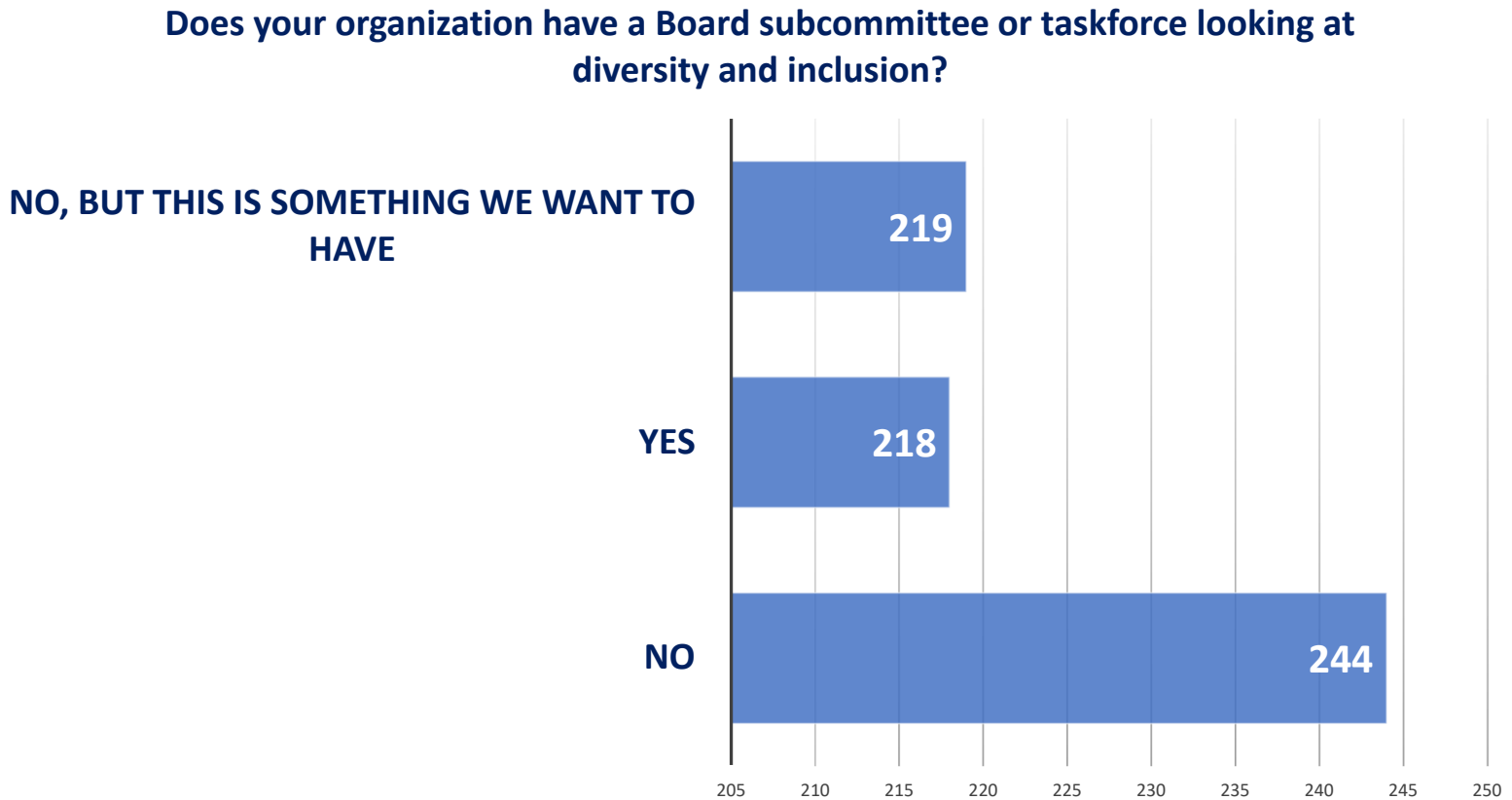
The NAFC is Committed to Building a Culture of Belonging

Survey, Interview, Retreat Observations

- There is a desire for more robust educational resources
 - health equity, belonging, cultural competence
 - how to have difficult conversations for approaching reluctant funders/ board/volunteers
 - developing cultural competencies
 - best practices
 - diverse hiring techniques
- There are inconsistent approaches to training and education (who, what, when and how)
- There is a lack of standardization of policies, procedures, processes, training, techniques that would benefit from best practice guidelines
- There is a desire for the promotion of and support of a pathway for ongoing dialogue and attention on the topics of belonging
- Data collection and reporting is acknowledged as important, but there is a lack of consistency in *what* is collected, *how* it's collected and *who* its shared with
 - limited accountability for collecting and reporting
 - inconsistent understanding of what data is important and why its important to obtain
- There is a desire for roadmaps and guidance
 - for staff development into leadership roles
 - to assess and identify service implications in order to appropriately address them
 - to raise awareness of the DEI process for organizations; identify a starting point, identify goals, how to track progress toward goal

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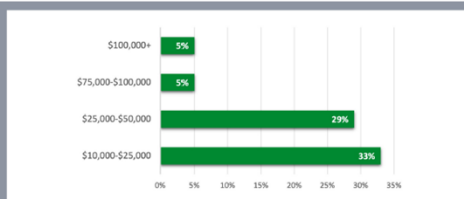
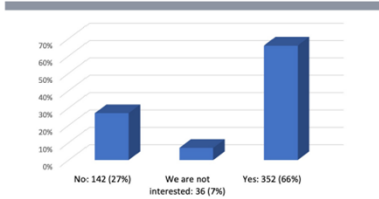
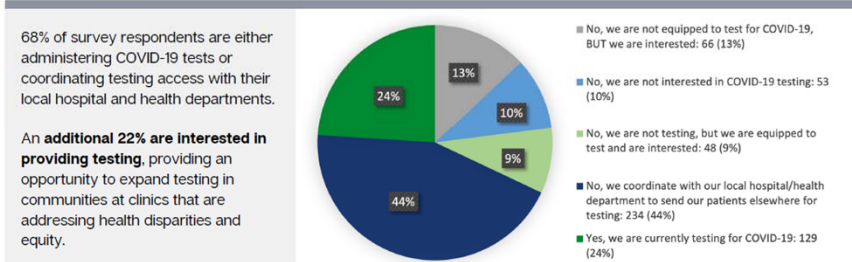
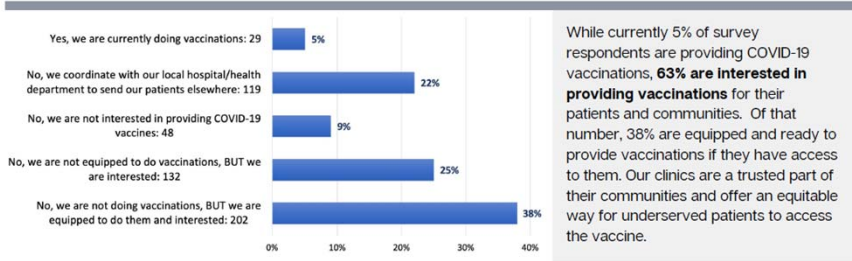
The NAFC is Committed to Building a Culture of Belonging





COVID-19 Response Efforts & Capabilities

The following provides a snapshot of a survey completed in **February 2021** reflecting responses of **530 NAFC Members** located throughout **47 states**. This survey highlights the current response efforts, capabilities and needs regarding COVID-19 testing and vaccination efforts amongst Free and Charitable Clinics and Pharmacies in the United States.



One opportunity to expand COVID-19 testing and/or vaccinations is utilizing parking lot areas. **Over 350 members** responded that they have a lot available that could be used to set up accessible testing/vaccination locations for their communities.

Free and Charitable Clinics and Pharmacies do not receive federal funding and rely on grants and donations to provide their communities' needed services. Conservatively, over **\$10 million** in funding would be needed to expand COVID-19 testing and/or vaccination access at interested locations.



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COVID-19 Responses



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Masks Available from
the White House


White House Meeting on Vaccine and Mask Distribution

On March 4th, the NAFC met with Air Force Brig. Gen. David J. Sanford, Deputy Director of the White House COVID-19 Supply Chain Task Force, Thomas Breslin and Sean Christiansen, White House COVID-19 Response Team to discuss access to PPEs for NAFC member organizations and the future inclusion of NAFC members in the supply chain distribution efforts of the Government.

After our conversation, and a better understanding of the work that NAFC members accomplish, the White House diverted 250,000 mask from the National Stock-Pile to be used by NAFC member organizations. These cloth masks are available to member organizations in good standing of the NAFC, and will be distributed on a first-come, first-served basis.

These masks can be given to patients, staff, volunteers, community members, mass vaccination sites, mass testing sites, events, conferences, etc.

Additional meetings have been requested for White House Staff to discuss future supply chain opportunities and challenges encountered by the safety net.



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The White House Knows About Our Work

On Thursday, February 18, 2021, Nicole Lamoureux, NAFC President and CEO met with Bechara Choucair, MD, Vaccinations Coordinator of the White House COVID Response Team and others to discuss how our member organizations can receive access to COVID-19 vaccines for patients and communities.

The NAFC expressed our concern that the vulnerable populations we serve will continue to be left out of the COVID-19 Vaccine distribution process because there is no national distribution plan in place, rather clinics must sign up with their states to become vaccination distribution sites.

Through our conversations, it became obvious that due to the previous Administration's contract negotiation with vaccine manufacturers, there will be a need to find ways to distribute vaccines to Free and Charitable Clinics and Pharmacies utilizing partnerships and existing distribution programs. The previous Administration negotiated with manufacturers a direct allocation of vaccines that tie to Medicaid and Medicare providers and reimbursement rates. During this meeting we discussed with the White House the opportunities to leverage our relationship with CVS Health and others such as Direct Relief and Americares.

HHS Meeting and Presentation

On Wednesday February 24th, NAFC President and CEO Nicole Lamoureux was a speaker for The U.S. Department of Health and Human Services (HHS) Office of the Assistant Secretary for Preparedness and Response (ASPR) on Improving equity and access to COVID-19 monoclonal antibody treatments.

There were over 500 practitioners and community partners as well as government officials on this phone call; it was an opportunity for the NAFC to share information about the work of Free and Charitable Clinics and how we are providing equitable access to health care to vulnerable populations.

The NAFC will be scheduling a webinar with the HHS COVID-19 monoclonal antibody treatments team so NAFC members can better understand how to provide the antibody treatment at clinic sites or through community partners. Information on this webinar will be forthcoming.

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**COVID-19 Antibody
Treatments
Available for Free
and Charitable
Clinics**

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Clinics and Pharmacies are eligible for Reimbursement for COVID-19 Testing and Vaccines

Through the HRSA COVID-19 Uninsured Program, providers like you that have conducted COVID-19 testing or provided treatment for uninsured individuals with a primary COVID-19 diagnosis can request claims reimbursement and will be reimbursed generally at Medicare rates, subject to available funding. Providers can also request reimbursement for COVID-19 vaccine administration to the uninsured.

To participate, providers must attest to the following at registration:

You have checked for health care coverage eligibility and confirmed that the patient is uninsured.

You will accept defined program reimbursement as payment in full.

You agree not to balance bill the patient.

You agree to program terms and conditions and may be subject to post-reimbursement audit review.

For more information, contact the Uninsured Program's Provider Support Line at **866-569-3522** or **TTY dial 711** or visit coviduninsuredclaim.linkhealth.com. Finally, view [Frequently Asked Questions](#) about the Uninsured Program.

Free and Charitable Clinics and Pharmacies were Eligible to Request Federal Funding from Congress

The National Association of Free and Charitable Clinics is thrilled to announce that Free and Charitable Clinics and Pharmacies are eligible to request a funding allocation from the Federal Government's budget, if your organization decides to do so. This has been a request from NAFC members for years. The House of Representatives and Senate included eligibility for Free and Charitable Clinics in the first year that the program was opened!

Please note, each member of Congress may have a different process for applications, some members of Congress may not be submitting requests this year based on their political party and finally each member of Congress will have only 10 projects that they may move forward for funding.

This process is very competitive; however, this provides an excellent opportunity for your clinic to get in front of your Members of Congress and share about your important work. The requests that are being accepted at this time are for Health Facilities Construction and Equipment as defined below.

Health Facilities Construction and Equipment - grants to help with the cost of construction, renovation, or capital equipment for facilities for provision of health, mental health, or substance abuse services, training of health professionals, or medical research. Examples of eligible facilities include hospitals; health centers and clinics; skilled nursing facilities; mental health centers; facilities for schools of medicine, nursing or other health professions; and medical research laboratories. In addition to construction and renovation, grants can be used to acquire capital equipment, such as lab equipment or x-ray machines. Equipment only grants—that is, grants not involving construction—are permissible (and commonly done). Generally, any equipment having a useful life of more than one year and a unit cost of at least \$5,000 will be eligible as capital equipment. In addition, equipment with lower costs may also be eligible, provided that it is related as an item of capital expense under the recipient institution's pre-existing written accounting policies. Equipment expenses for health information systems and electronic medical records systems are permitted expenditures. The costs of expendable supplies such as pharmaceuticals, lab chemicals, or office paper are not eligible.

HRSA Health Facilities grants cannot be used to acquire land or purchase existing buildings, or to pay salaries or other operating costs. They cannot be used to pay for work previously completed. Grants can be used for architectural and engineering costs associated with an eligible construction project but cannot be used for general feasibility studies

Telehealth and Health Information Technology - funding for telemedicine, distance learning, or use of information technology to improve health care.

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Educational Opportunities Are Available

The NAFC 2021 Virtual Charitable Health Care Symposium will be held on October 27-28th and the NAFC is requesting speaker proposals.

Selected speakers who attend the entirety of the Symposium (through closing session) will receive 50% off of their Symposium registration fee.

Questions? Please contact ariana@nafclinics.org

To apply to be a speaker, please visit: <https://www.emailmeform.com/builder/form/axr2IA630CvmR>

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Always Be Prepared

The NAFC Board sent a note to the membership regarding threats that the NAFC CEO has been receiving on her office phone, email and at her home. At this time, these threats are focused nationally and specifically on the CEO, and are because of her work to advance our mission to ensure the medically underserved have access to health care and to address health equity and racial disparities. To read this notice, please

visit: <https://nafclinics.org/sites/default/files/Member%20Alert%203-22-21.pdf>

As the NAFC is navigating this new reality, we wanted to provide your organizations with sample policies regarding Emergency Planning and Anti-Violence. Below, please find some sample documents for your reference, review and use.

Workplace Anti-Violence Plan Sample, please visit: <https://nonprofitrisk.org/wp-content/uploads/2017/01/workplace-plan.pdf>

Emergency Action Plan Sample, please visit: <https://nonprofitrisk.org/wp-content/uploads/2017/01/emergency-plan.pdf>

To view the Sample Disaster Plan from the NAFC, please visit [HERE](#)

To view the NAFC Meeting and Event Code of Conduct, please: <https://nafclinics.org/sites/default/files/Meeting%20and%20Event%20Code%20of%20Conduct.pdf>

To view the NAFC Harassment Policy, please

visit: <https://nafclinics.org/sites/default/files/2019%20NAFC%20Harassment%20Policy%20.pdf>

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National Standards-There is a recognized Standard of excellence for Free and Charitable Clinics

In 2018 the National Association of Free and Charitable Clinics announced a roll out of a National Standards Program for members of the organization.

Annually, members of the NAFC are required to complete a data collection form which included information such as patient numbers, address, volunteer numbers and budget size.

In addition to this data form, members can choose to complete a self attestation Standards questionnaire to receive a Bronze, Silver or Gold seal from the NAFC.

The NAFC has prepared a toolkit for members to use that can be found on the members only area of our website

<https://nafclinics.org/sites/default/files/Standards%20Toolkit%202020-2021%20FINAL.pdf>

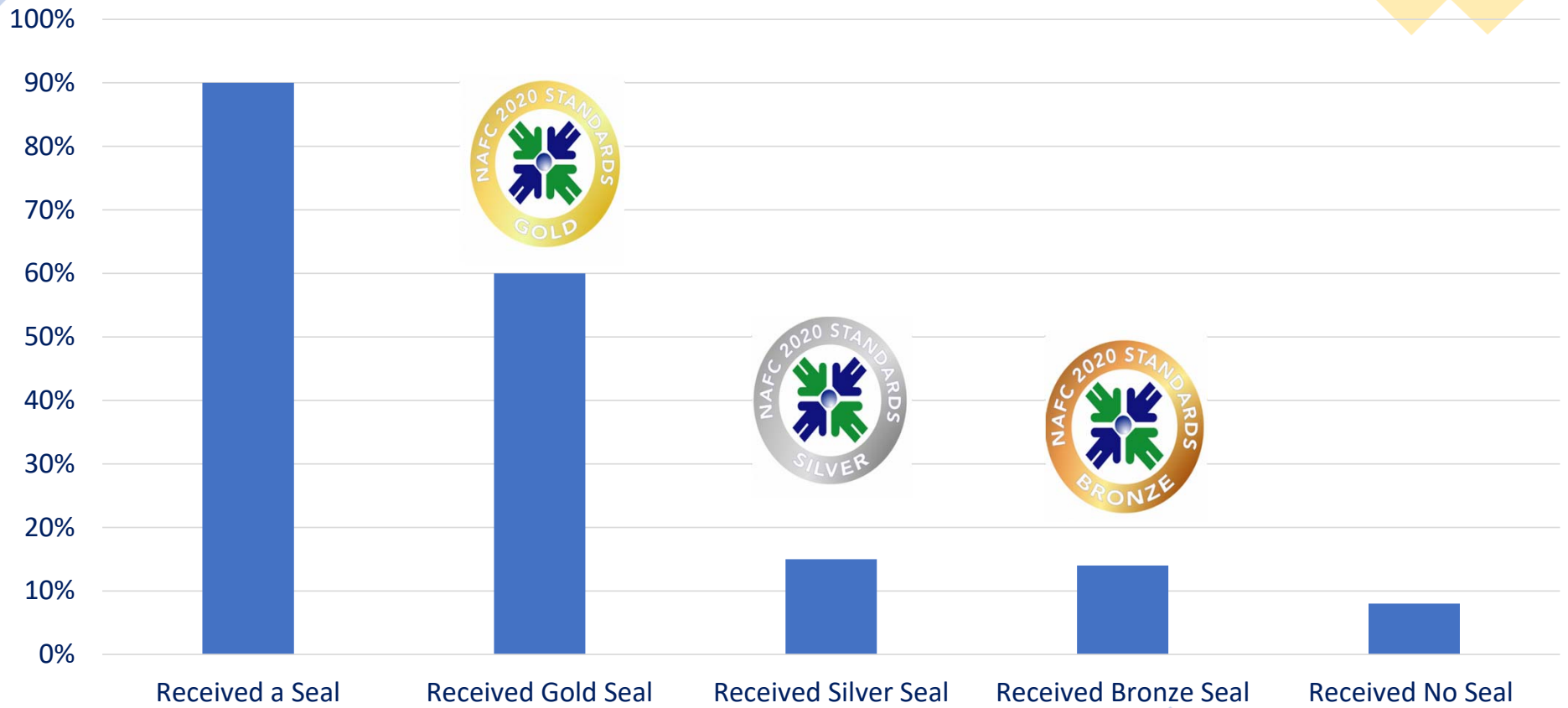
The data collection period for this year was January 15, 2021 - February 28, 2021.

95% of members of the NAFC completed this data collection form and will receive a seal in June.

This data is combined into info graphics which are used by member organizations and the NAFC to highlight the important work of NAFC member organizations.

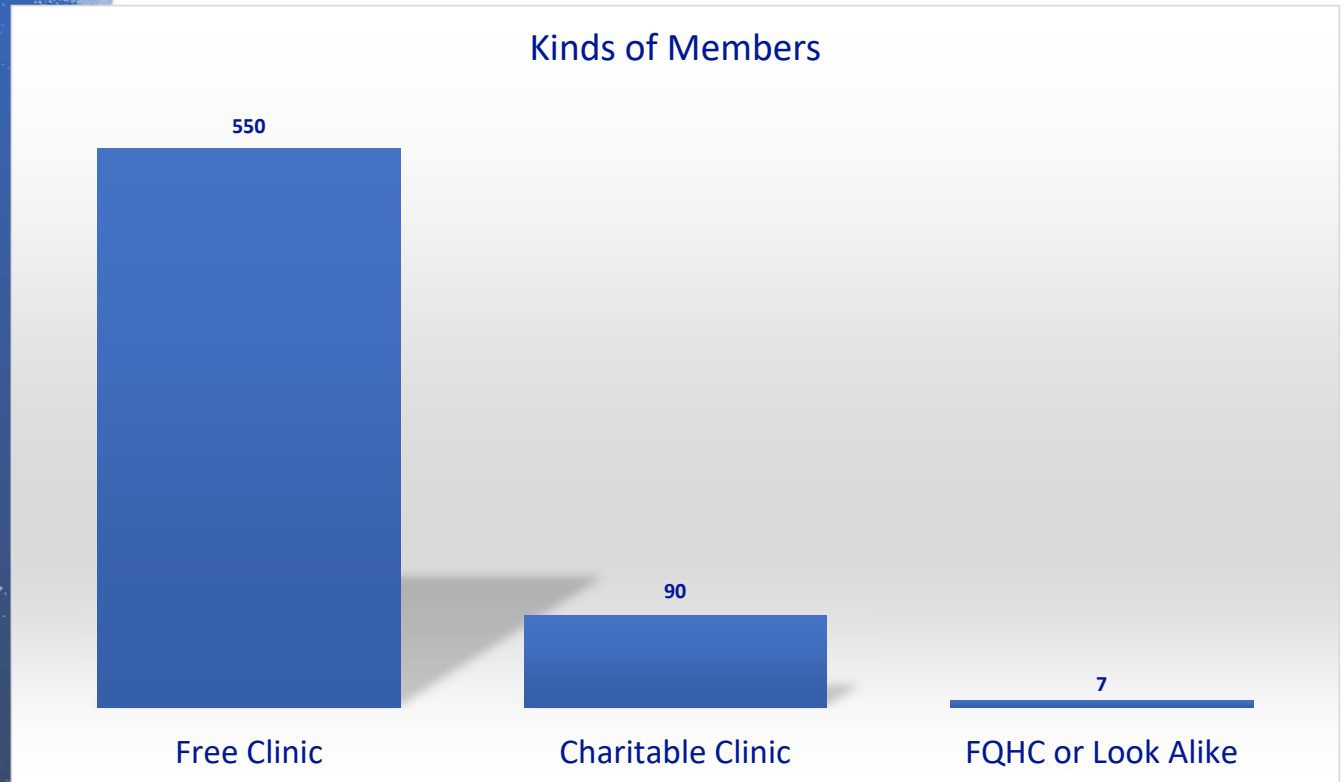
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2020 NAFC Membership Seals



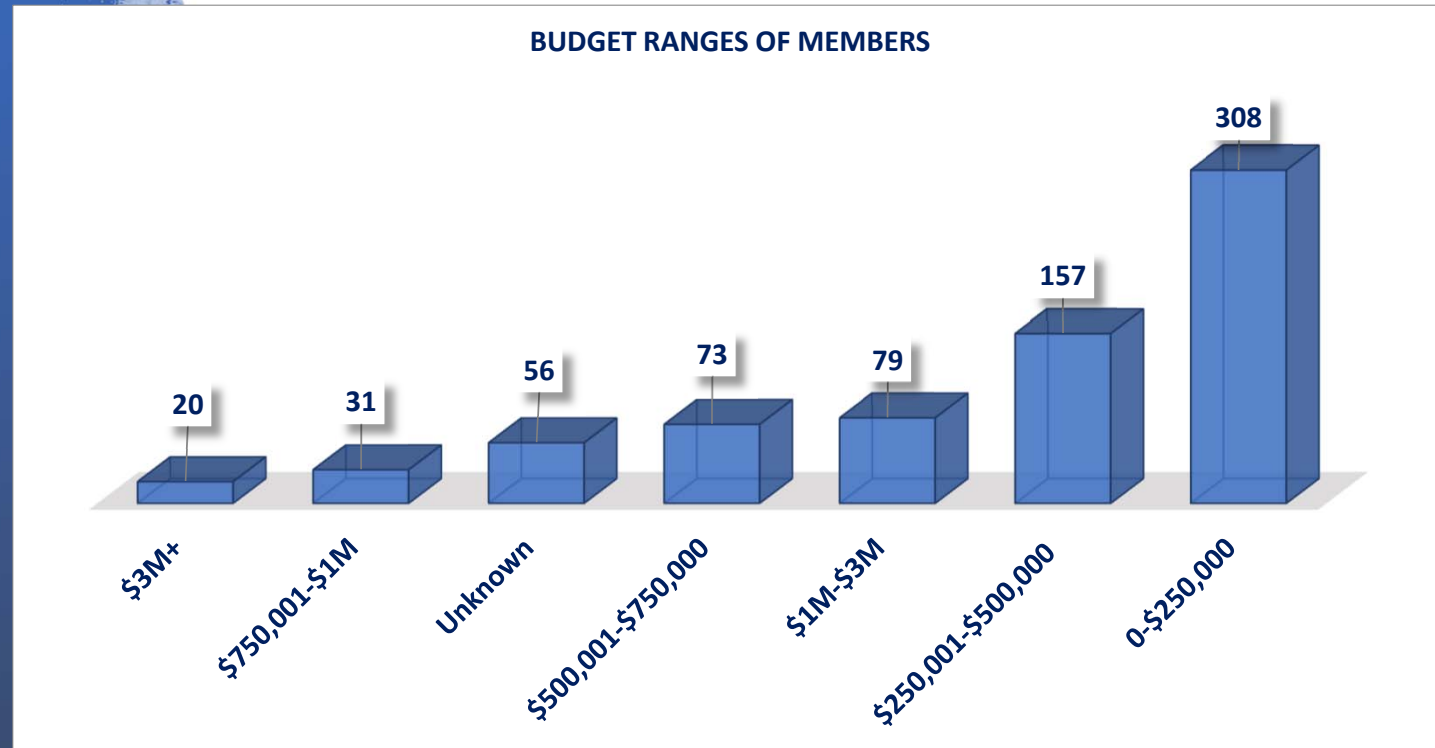
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Data is Critical



12a

Data is Critical



12b

Data is Critical

Is your organization faith-based?

No –414 (58.8%)

Yes –286 (40.6%)

No Answer –4 (0.6%)

Do you use an Electronic Health Record/Electronic Medical Record System? If so, which one?

Yes –565 (80.2%)

No –136 (19.3%)

No Answer –3 (0.4%)

If so, which one?

Athenahealth –187 (26.5%)


Epic –43 (6.1%)

Practice Fusion –170 (24.1%)



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But a Picture and a Story is just as important



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FUNDING and PRODUCT
DONATIONS
AVAILABLE

2020

In 2020 the NAFC distributed over \$4M in grants to member organizations.

The NAFC donated \$10 million of dental supplies, \$500,000 worth of socks and \$100,000 worth of masks.

2021

In January 2021 the NAFC distributed \$1.9 M to member organizations to increase flu vaccine access.

In addition to these funds the NAFC has an additional \$3.7M in funding opportunities that will be available to NAFC members throughout the year.

NAFC will also be donating the mask as well as Bombas socks and the NAFC negotiated free medication from GoodRX for clinics as well as free access to Practice Fusion and Athena EMR.

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WE ARE HERE FOR YOU

Facebook:

<https://www.facebook.com/NAFCClinics/>

<https://www.facebook.com/groups/nafcconnect/>



Twitter: <https://twitter.com/nafcclinics>

Instagram: <https://www.instagram.com/nafcclinics/>

LinkedIn: <https://www.linkedin.com/company/national-association-of-free-clinics>

NAFC Member Listserv, Provider Listserv, athenahealth Listserv and/or Practice Fusion Listserv: Request access ariana@nafcclinics.org



TALK TO US!

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